

Give your bill a check-up



Seasonal Change?

Changes in weather often result in increased usage for heating and cooling systems

New electrical appliances?

New appliances or heating and cooling systems could be using more energy than you realise



Staff/Working hour changes?

Changes to working hours or the number of staff within your workplace can impact the amount of energy you are consuming



Electrical appliance maintenance?

Ensure appliances are working efficiently and regularly maintained to avoid using more energy than necessary



Estimated read?

If ERC are unable to access your meter, or a technical error occurs, an estimated reading may be required for your account

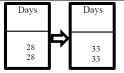
Has your meter been changed?

If your meter has recently been replaced, you may notice increases when billing resumes according to your accurate consumption



Check your meter read

All ERC customers have the right to view their own meter and compare their read to the one shown on your invoice – please note you may need to request access to your meter from your On Site Manager



Has the billing period changed? Accurately compare invoices with your average daily usage in kWh rather than the dollar amount

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