





 <p>Seasonal Change? Changes in weather often result in increased usage for heating and cooling systems</p>	<p>New electrical appliances? New appliances or heating and cooling systems could be using more energy than you realise</p> 
<p>Staff/Working hour changes? Changes to working hours or the number of staff within your workplace can impact the amount of energy you are consuming</p> 	<p>Electrical appliance maintenance? Ensure appliances are working efficiently and regularly maintained to avoid using more energy than necessary</p> 
 <p>Estimated read? If ERC are unable to access your meter, or a technical error occurs, an estimated reading may be required for your account</p>	<p>Has your meter been changed? If your meter has recently been replaced, you may notice increases when billing resumes according to your accurate consumption</p> 
<p>Check your meter read All ERC customers have the right to view their own meter and compare their read to the one shown on your invoice – please note you may need to request access to your meter from your On Site Manager</p> 	<p>Has the billing period changed? Accurately compare invoices with your average daily usage in kWh rather than the dollar amount</p> 